

**Manchester Health and Wellbeing Board  
Report for Resolution**

**Report to:** Manchester Health and Wellbeing Board – 2 November 2016

**Subject:** Annual Report of Manchester Safeguarding Adults Board April 2015 – March 2016

**Report of:** Hazel Summers, Strategic Director of Adult Social Services,  
Julia Stephens-Row, Independent Chair of Manchester  
Safeguarding Adults Board

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**Summary**

This is a covering report providing an overview of Manchester Safeguarding Adults Board Annual Report covering the period from April 2015-March 2016. This document reports on the work of the partnership

**Recommendations**

The Board is asked to:

- i) Note the publication of the Manchester Safeguarding Adults Board (MSAB) annual report 2015-2016
- ii) To promote the importance of adult safeguarding across all the partners and in the services they commission ensuring that safeguarding is at the heart of the redesign of services going forward

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**Board Priority(s) Addressed:**

<b>Health and Wellbeing Strategy priority</b>	<b>Summary of contribution to the strategy</b>
Getting the youngest people in our communities off to the best start	
Improving people's mental health and wellbeing	
Bringing people into employment and ensuring good work for all	
Enabling people to keep well and live independently as they grow older	Making safeguarding personal is a key principle of the Care Act which will support this priority
Turning round the lives of troubled families as part of the Confident and Achieving Manchester programme	
One health and care system – right care, right place, right time	
Self-care	One of the principles of adult safeguarding is empowerment which is a key part of self care

**Lead board member: Hazel Summer, Strategic Director of Adult Social Services**

**Contact Officers:**

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**Background documents (available for public inspection):**

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

[http://www.manchesterscb.org.uk/docs/MSCB%20Annual%20Report%202014\\_15%20FINAL%20published%20230316.pdf](http://www.manchesterscb.org.uk/docs/MSCB%20Annual%20Report%202014_15%20FINAL%20published%20230316.pdf)

## **1. Introduction**

- 1.1 The Manchester Safeguarding Adults Board (MSAB) annual report covers the period from April 2015 - March 2016. This report demonstrates the significant amount of work undertaken across a range of agencies and partnerships to safeguard adults in Manchester.
- 1.2 Manchester Safeguarding Adults Board brings together a number of agencies across the city to ensure that there is a joined up approach to Adult Safeguarding. Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect. It is about working together to support people to make decisions about the risks they face in their own lives, and protecting those who lack the mental capacity to make these decisions.
- 1.3 This years report is themed to follow the principles outlined in the Care Act 2014 of
- Empowerment – personalisation and the presumption of person led decisions and informed consent;
  - Prevention – it is better to take action before harm occurs
  - Proportionality – proportionate and least intrusive response appropriate to the risk;
  - Protection – support and representation for those in greatest need;
  - Partnership – local solutions through services working with their local communities;
  - Accountability – accountability and transparency in delivering safeguarding
  - It provides a snap shot of the work that has been undertaken by partners and shows a significant range of activity being undertaken.

## **2. Background**

- 2.1 The Care Act 2014 placed Adult Safeguarding Boards on a statutory footing with new duties and responsibilities. This has provided the MSAB with an opportunity to review the purpose, membership, and shape of the Board and its supporting structures. The Board had a development event in June 2015 where the vision and principles of the Board were debated and this shaped the strategy for 2015/18. The Board also used this event to identify its priorities.
- 2.2 MSAB has identified the following strategic objectives following consultation with partners and people who use services:
- To seek assurance from partner agencies that there is effective leadership, partnership working and governance for safeguarding adults;
  - To listen to people who have experienced abuse or neglect, and to seek assurance that people are able to be supported in the way that they want, are empowered to make decisions, and can achieve the outcomes they want;
  - To promote safeguarding adults among the general public, by raising awareness and promoting well-being with the aim of preventing abuse and neglect;

- To be assured of the safety and wellbeing of anyone who has experienced abuse or neglect;
  - To identify, and monitor the implementation of changes that help to prevent similar abuse or neglect happening to others
- 2.3 The Board will, working alongside others, prioritise the following areas of work as a way of achieving its strategic objectives:
- Trafficking and modern slavery
  - Preventing radicalisation
  - Domestic abuse
  - Mental health
  - Health and social care integration and devolution
  - Early help
  - Improving access to and the understanding of safeguarding across partner agencies, ensuring there is 'no wrong door' when accessing services and support
- 2.4 The Board now has a number of subgroups which are driving forward its work and I am grateful to all those partners who chair and sit on these groups. With the appointment of a permanent co-ordinator to support the work of the Board in February 2016 and the more recent opportunity to move towards having integrated Board support across both the MSAB and the MSCB I am confident that we are able to take this very important agenda forward. All of the resources for 2015/ 16 have come from funding provided by Manchester City Council which has been crucial in developing the work of the Board thus far. The three Clinical Commissioning Groups have identified funding for 2016 /17 and some in kind support has been offered by other partners. This additional resource is really necessary to ensure that the statutory functions are met, for example commissioning of safeguarding adults reviews; two of which were identified in 2015 /16 and more are being identified on a regular basis. We are also keen to hear and obtain the views of service users both as a Board as well as across the partners. Throughout this report you will find many examples of the work that partners have carried out in the last year and this has been recently been captured in the self assessments that all partners on the Board have undertaken. This process in itself demonstrates the commitment of the Board to assurance and improvement. I am currently undertaking follow up visits to see at first hand the valuable work that is being delivered to prevent abuse and promote the wellbeing of people with care and support needs.
- 2.5 The MSAB agreed to continue with the same priorities for 2016 /17 as had been in place for 2015 /16. A number of challenge areas have been identified which are outlined as follows. Service user engagement is an area in which both the Board and its partners needs to improve. This will be a piece of work led by the Communications and Engagement Subgroup which works across both the MSAB and the MSCB. There is a continuing pressure on the budget of the MSAB and there is concern about the ability of the Board to be both effective and develop as it needs to do. It is hoped that funding from the Police and Crime Commissioner will be forthcoming for 2016 /17. Transition has been

identified by MSAB and Manchester Safeguarding Childrens Board (MSCB) as a particular area of concern and is a piece of work to ensure young people who have care and support needs supported throughout transition into adulthood. Finally there is evidence from the Quality Assurance and Performance Improvement subgroup and from the analysis of partner submissions to this report that there needs to be a continued emphasis on making safeguarding personal

2.6 One of the overriding themes of the MSAB is for safeguarding to be everyone business and it would greatly assist the work of the Board if the Health and Wellbeing Board could promote the importance of adult safeguarding across partners. It is hoped that a new website which will be able to have key messages and campaigns on it which can then be cascaded will support this.

2.7 Following the presentation of the annual report to the Health and Wellbeing board last year I am pleased that Safeguarding has been considered as a golden thread running through integration and devolution. This has been actively included as part of staff competencies and training as the new teams are developed. However it continues to be an important element of integration which the Health and Wellbeing Board can continue to champion and therefore assist the MSAB in achieving one of its priorities.

### **3.0 Conclusion**

Safeguarding adults is far more than the work that has been captured in this annual report. It needs to be embedded in all the work that is undertaken with adults who need support and care. It needs to be an integral part of neighbourhoods and communities to work together to prevent abuse and promote the well-being of people with care and support needs. This includes the preventative work of care and health services; developing support networks within neighbourhoods and communities; encouraging every individual to look out for the welfare of their friends and neighbours. The long term goal is to prevent abuse and neglect from occurring. The vision of the MSAB is ensure that every citizen in Manchester is able to live in safety free from neglect and abuse. Everyone who lives or works in the city has a role to play.